**Operating Policy No. 4220**

**Community Relations**

**COMPLAINTS CONCERNING STAFF OR PROGRAMS**

Puget Sound Educational Service District (PSESD) is engaged in a continuous cycle of inquiry to lead with racial equity. Constructive criticism can be helpful to PSESD in this effort and in all areas of the agency’s work. At the same time, the Superintendent has confidence in staff and programs and willact to protect them from unwarranted criticism or disruptive interference. Complaints received by the board or a board member will be referred to the Superintendent or superintendent’s designee for investigation.

The Superintendent or superintendent’s designee will develop procedures to handle complaints concerning staff or programs.

Adopted: June 1977

Revised: May 2013

Revised: November 2017

Relevant Board Governance Policy: EL 3 Treatment of Stakeholders

EL 4 Treatment of Staff

Cross References: Operating Policy No. 4000 Community Relations

# Legal References: RCW 28A.405.300 Adverse change in contract status of certificated employee — Determination of probable cause — Notice — Opportunity for hearing

# Chapter 42.30 RCW Open Public Meetings Act